



**ASSOCIATION OF FLIGHT ATTENDANTS – CWA, AFL-CIO**

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January 6, 2017

Re: AFA Voluntary Supplemental Insurance through National Group Protection (NGP)

Dear United Flight Attendant,

It has been brought to the attention of the United AFA MEC Benefits Committee that you have signed up for a CAIC (Continental American Insurance Company – an Aflac company) Supplemental Insurance policy through National Group Protection (NGP) in error. Enrollment for these policies was offered to Flight Attendants onsite in domiciles during the Fall of 2016. During this time, representatives NGP, an insurance broker representing pre-merger CAL Flight Attendants, enrolled pre-merger United Flight Attendants for their products when they were not, in fact, eligible to do so. Because of your ineligibility and due to this error, your application will not be processed and you will not be enrolled in any policy through NGP.

Pre-merger United Flight Attendants are eligible to enroll in a number of Aflac/CAIC policies offering a variety of supplement insurance coverages through our broker, Design Benefits. Policies include: Short Term Disability, Critical Illness (including Cancer), Accident, and Hospital Indemnity. We are currently enrolling Flight Attendants for these policies online at [www.unitedafa.org](http://www.unitedafa.org). You can self-enroll through the website or schedule a call back from a telephone enrollment representative by dialing 1-866-715-5847 (Monday – Friday, 9:00 AM – 6:00 PM EST). Policy premiums are payroll deducted on the second of the month paycheck for convenience, and the open enrollment period now ends on February 17, 2017.

In the coming weeks, a representative from the United AFA Aflac Benefits Call Center will be reaching out to you via phone to help provide clarification on how to enroll in the benefits offered to you. If you have questions about the benefit features or provisions of the voluntary supplemental insurance policies available to you or your dependents, or would like to compare that for which you have previously signed up, our broker at Design Benefits, Tina Jeffrey, is available for consultation. You can contact her by e-mail at [Tina@designbenefitsonline.com](mailto:Tina@designbenefitsonline.com), or by telephone at 1-888-772-1144, XT 105. Arrangements have been made for you to be able to enroll you or your dependents through February 17, 2017 because of the error.

Our goal is to ensure you are made aware of the supplemental insurance options that are available to you and to provide you with the opportunity to enroll in these plans. We regret the confusion and any inconvenience resulting from this error and have worked to enact measures to accomplish our stated goal. If you have any further questions, you can contact me, Dan Rietema, United AFA MEC Benefits Committee Vice Chairperson via e-mail at [insurance@unitedafa.org](mailto:insurance@unitedafa.org).

Sincerely,

Dan

Dan Rietema  
United AFA MEC Benefits Committee – Vice Chairperson  
[insurance@unitedafa.org](mailto:insurance@unitedafa.org)  
206 465-0830

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**INFLIGHT SAFETY PROFESSIONALS**