



ASSOCIATION OF FLIGHT ATTENDANTS - CWA, AFL-CIO

6250 N. River Road, Suite 4020, Rosemont, IL 60018

PHONE 847•292•7170 FAX 847•292•7180 website:www.unitedafa.org

October 12, 2006

Charlie Ahmes, Vice President Onboard Service
United Airlines
P.O. Box 66100
Chicago, IL 60666

Dear Charlie:

There is an ever increasing need for enhancements for Worldwide travel benefits for Flight Attendants. The Association has advocated for improvements, included in a letter dated June 19, 2006 and at the Travel Advisory Committee Meeting in July. We currently understand that 2007 travel policies have been under review and recommended changes will be presented to senior management in November. We need your support and assistance.

To recap our advocacy, Flight Attendants need accommodations and enhancements to travel benefits, due to the unique nature of our work and where we may live. We seek to codify Contractual and/or United Policy enhancements that reflect the realities of today's commuting workforce and values of a new United Airlines. We continue to support that United enter into Reciprocal Cabin Seat Agreements. Flight Attendants would view enhancements to United's travel policies as a compelling and attractive proposition. As we continue to work together to return United Airlines to its status as the preeminent airline in the industry, enhanced travel policies would help alleviate the stresses associated with commuting to work.

Extending enhanced travel benefits will provide Flight Attendants with comfort in knowing that every part of our Company believes in the future success of United Airlines. Simply put, we want to build a strong and focused future, and Flight Attendants have clearly delineated that reducing commuting hassles will allow them greater flexibility and the ability to focus on the success of our Company. An innovative approach will provide benefits for both United Airlines and the Flight Attendants in its service.

To date, the Association understands several airlines have expressed meaningful interest in entering into Reciprocal Cabin Seat Agreements, including Piedmont Airlines, Aloha Airlines, ATA Airlines and JetBlue Airways. As we have stated previously, we stand ready to work with you on implementing a Flight Attendant Reciprocal Cabin Seat Agreement with as many airlines as possible.

It is imperative that United take immediate action, and not ignore the needs of Flight Attendants who are critical to the transformation of our Company. Reciprocal Cabin Seat Agreements will have a direct impact on operational integrity, employee engagement and begin to restore confidence in the decisions made by management.

Sincerely,

Greg Davidowitch, President
United Master Executive Council

INFLIGHT SAFETY PROFESSIONALS

