

## **Updating Crew Rest Policy for Aircraft Equipped with Crew Bunk Modules**

October 14, 2020

Effective **October 15**, 2020 the crew rest policy for aircraft equipped with crew bunk modules will be updated in coordination with AFA and through the United's partnership with the Cleveland Clinic.

On aircraft that have a crew bunk module, crews may use no more than three crew bunks per break in addition to the reserved crew rest seats on crew rest eligible flights. Refer to the crew rest worksheet for specific locations and guidelines. **Each crew bunk may be used only once per flight.**

Assignment of Crew Rest locations will comply with the following:

- The International Purser/Purser will determine which bunks will be used per break. On each break, alternating bunks must be used to ensure social distancing is accomplished when using the bunk area.
- The International Purser/Purser will schedule Flight Attendant breaks in seniority order, ensuring a Language Qualified Flight Attendant (LQFA) is available in the cabin during all phases of flight.
- Flight Attendants will specify where they take crew rest (bunk or seat) from the available options.
- Since each bunk cannot be used more than once per flight, when the bunk with the interphone is not occupied:
  - The Flight Attendant occupying the bunk nearest the interphone will maintain responsibility for the interphone and should only proceed to answer an incoming call when conditions are safe to do so.
- The curtain must remain open to ensure the interphone is readily accessible.
- The International Purser/Purser will identify which flight attendant is responsible for the interphone on each break.

***Note: The International Purser or Purser is responsible for managing crew breaks and has the final authority regarding any specific seats/bunks to be used for crew rest.***