

Inflight Services & Customer Service

Alterations Voucher Program

Tailored garments ordered through Cintas will be shipped with an Alterations Voucher valid at any Cintas/United Airlines Authorized Tailor/Alterations Vendor. The Alterations Voucher can be used at the Authorized Tailors/Alterations Vendors, only for the eligible garments listed below, and only for the approved alteration charges. The Alterations Voucher is valid for at least 2 months and Authorized Tailors cannot honor expired Vouchers.

If your garment requires alterations, you should take the garment and the Alterations Voucher to any one of the approved Authorized Tailors worldwide. The required alterations will be completed at no cost to the employee up to the limit agreed upon by item as noted below and on the Voucher. Employees will be responsible to pay for any additional alterations that are not covered by the Alterations Voucher Program.

Alterations Vouchers

Below is a list of the eligible garments for the Alterations Voucher program.

\$12

Pants • Trousers • Vest • Maternity Pant
International Serving Jacket (Inflight only, call Cintas to request voucher)

\$20

Suit Jackets • Skirts • Maternity Dress

\$26

Dresses • All Season Coat • Wool Coat

How your Alterations Vouchers will be shipped

For each order placed that includes tailored garments, the Alterations Voucher will be in the box with your garments, please be sure to check the box to ensure you have received a voucher for each eligible piece ordered.

Lost Voucher

If you have lost an Alterations Voucher, please feel free to contact Cintas Customer Service. Please have the original order available so that Cintas Customer Service may verify that an Alterations Voucher eligible garment was ordered. Once that has been verified, Cintas will send out a replacement voucher via the United States Postal Service to both domestic and international locations.

Alterations/Tailors – Approved Vendor Locations

See link on your individual Workgroup Uniform page.