



Inflight Services – Uniform Return Process

It is very important that you try on your new uniform at your earliest convenience. We want to ensure that you are 100% satisfied with the overall fit. All shipments before April 30, 2013 will include a pre-paid return label so that you may return any new, unaltered garments. If you need to make a return, please follow the below instructions. Please contact Cintas at 1.800.889.0331 with any questions.

Standard Returns:

Our garments are completely and conditionally guaranteed against defect for their expected wear life, given proper care and use. CINTAS garments are returnable within 60 days of receipt.

International Returns

Contact Cintas Customer Service at 1.800.889.0331 or united@cintas.com to arrange for your return.

If you have the packing slip:

To return any portion of your order, fill out the “Return Form”, example shown on the bottom right, on your packing slip and follow these instructions:

1. Indicate reason for return and any reorder quantities that you need.
2. Tear off the “Return Form” and attach to garment, if multiples, please bundle the garments together.
3. Place garments in a secure box.
4. Place UPS Return Label on the outside of box. (Return Label is located directly below the Return Form on the packing slip).
5. Take box to UPS to be shipped back to Cintas.
6. Once received, your order will be processed in 3-5 days.
7. Expect to see an order confirmation and shipping confirmation when your return is processed.

If you DON'T have the packing slip:

To return any portion of your order, please follow these instructions to assist Cintas in servicing your needs:

1. Please call our Customer Service Team at 800-889-0331 and tell us:
 - Order number – if you have it
 - Employee name and number
2. The Customer Service Advocate will guide you with instructions. In the event it is a Cintas error, we will send you a return label at no charge to you.
3. Please follow above steps 3 – 5.
4. Ship the return to this address:

Cintas Corporation
5600 W. 73rd Street
Chicago, IL 60638
ATTN: RETURNS DEPARTMENT
UNITED RETURN
5. Once received, your order will be processed in 3-5 days.
6. Expect to see an order confirmation and shipping confirmation when your return is processed.

When not to return garments:

- Worn, laundered or dry cleaned.
- Modified in any way (ex. Hemming pants).
- After 60 days garments are non-returnable.
- Customer Service will contact you directly to discuss the return.

Returns ORDER INFO: 1074069/1716694

Your time is important to us, a call will no longer be needed to return garments.*

Follow these simple steps:

1. **RAPID REORDER** Please follow one of these methods. Request new merchandise by filling in the appropriate style, size, and the quantity information in the lower half of the returns form, or call (1-800-UNIFORMS) for immediate customer service.
2. Fill out the returns portion of your packing slip.
3. Mark the box explaining why you are returning the item.
4. Pack the return portion of your packing slip and the garment(s) in a secure box.
5. Peel off the handy UPS label and affix to your return carton.

(There is a \$5 fee for this service which will be deducted from your credit**)

6. Just give the box to your UPS delivery driver or drop it off at your local UPS authorized shipper. Call 1-800-UNIFORMS for Rapid reorders or other Customer Service Issues.

*Modified garments are non-returnable
 **The \$5 fee will be waived if CINTAS determines the order was processed incorrectly

Please select action:
 Reorder Refund only

CHECK REASON FOR THE RETURN

DAMAGED DEFECTIVE WRONG ITEM
 SAMPLE DID NOT FIT WRONG MODIFICATIONS
 MISSING MODIFICATIONS NOT AS EXPECTED DUPLICATE

Style # for Reorder	Size	Quantity